

# Solutions for Microsoft Exchange



## Industry Snapshot

A national museum whose primary mission is to advance and disseminate knowledge about the events of World War II—specifically to preserve the memory of those who suffered and to encourage its visitors to reflect on the moral and spiritual questions raised by those tragic events—needed to modernize its current directory environment.

Using industry leading migration expertise, CGS migrated the antiquated directory system to a Microsoft based Exchange/Active Directory environment which improved security, administration features, user experience, and stability. CGS also delivered training to an estimated 500 employees to ensure the new infrastructure assets were properly supported and leveraged for future strategic initiatives.

## Infrastructure Solutions

Computer Generated Solutions (CGS) delivers proven best practices in execution of Microsoft Exchange Upgrades (5.5, 2000, 2003, 2007), Microsoft Exchange Migrations (Lotus, Groupwise), mobile, and advanced messaging solutions incorporating HA/DR. Continuing Microsoft best practices and CGS jumpstart templates, customers realize maximum value at a predictable cost. As part of our Microsoft Exchange Solutions, CGS will assist you in realizing the benefits of our offerings by working with you to plan, design, deploy, and provide guidance for the rapid implementation of your solution.

Our objective is to provide you with a solution that meets the requirements for your company's needs, including end user training and knowledge transfer with a roadmap to give you a clear understanding of the best practices and steps required to expand your solution in the future.

The Exchange Solutions described in this offering are designed to add maximum business value and apply to the CGS practices:

- Messaging and Directory Modernization
- Advanced Messaging Design and Integration
- Messaging Roadmapping
- Mobility Strategy
- Office Communication Server
- Unified Communications Strategy

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## Exchange Your Exchange

Microsoft Exchange migrations, upgrades or assessments can be complicated, challenging, and cost intensive projects to undertake. The impact to critical components of the email enterprise along with the potential loss of productivity to your end users and the burden placed on your IT group can become overwhelming.

CGS has developed a comprehensive set of solutions to help you navigate Microsoft Exchange 2007. Our Exchange Solutions are designed to fit within your corporate structure and are simple to deploy and manage. This evolutionary product will also be implemented via a predictable methodology that ensures ramp up and enablement of your team. The result is end-to-end delivery of a comprehensive set of solutions and services that allows you to achieve immediate, significant returns and enables successful and sustained growth.

As a Microsoft Managed Gold Certified Partner, the highest partner ranking, CGS is uniquely positioned to provide the latest in Microsoft technology and knowledge. CGS provides the complete stack of Microsoft enterprise technologies including infrastructure, integration, and application solutions as well as on-going help desk, training, learning, and staffing requirements to support your IT investments. With vast business consulting and industry experience, CGS professionals are positioned to deliver leading Microsoft products and services to maximize your technology investments.

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## CGS Microsoft Exchange Solutions

The CGS Notes/Groupwise to Exchange 2007 Migration, Exchange 2007 Upgrade, and Exchange 2007 Enterprise Assessment are significant opportunities for companies looking to leverage IT assets and increase business efficiency. However, without proper planning, a platform upgrade can expose the organization to significant risk. By leveraging the CGS methodology your investment value will be maximized and your risks mitigated.

### Exchange 2007 Upgrade

The Exchange 2007 Upgrade Solution provides extensive benefits that can be tailored to address your current and evolving collaboration needs. Microsoft is increasingly becoming the de-facto standard for messaging and collaboration. Building a solid Exchange 2007 foundation will facilitate growth and contribute efficiency to your organization.

### Legacy to Exchange 2007 Migration

The Notes to Exchange 2007 Migration solution is everything you need—from analysis of existing aspects of your messaging environment, integrating messaging systems with other Office applications and key infrastructure components, to execution of your migration plan. CGS will bring you up to speed on the new platform, ensuring that your investment will be properly managed and administered making your organization more effective and productive.

### Exchange 2007 Enterprise Assessment

The Exchange 2007 Enterprise Assessment delivers in-depth analysis of your messaging system topology and usage by displaying comprehensive reports on servers, mailboxes, distributions lists, public folders, custom recipients, storage, and usage across the enterprise. It streamlines migration planning and uncovers hidden problems early in the planning stages.

Exchange 2007 Upgrades and Assessments

Client Size	Servers	Sites	Exchange 2007 Installed Components	Options
Up to 250	1	1	Client Access Server , Hub Transport , MailBox Server	HA/DR VOIP integration OCS integration Edge Transport (SPAM/Anti-Virus) Email Archiving (Unlimited Mail)
250 to 500	1	1	Client Access Server , Hub Transport , MailBox Server	
500 to 1000	2	1	Client Access Server , Hub Transport , MailBox Server	
Over 1000	TBD	TBD	Client Access Server , Hub Transport , MailBox Server	

## CGS Learning and Training Advantage

During the Solution Deployment stage of our Exchange Solution, CGS provides instructional solutions for both e-learning and instructor-led training (ILT), responding to tactical and strategic business challenges worldwide. With expertise among a broad scope of learning methods and modalities in catalog and custom development practices, CGS builds offerings crafted to be consistent with your desired outcomes within your exchange environment.



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For twenty five years, Computer Generated Solutions, Inc. (CGS) has enabled global organizations to build competitive advantages by delivering cross-industry expertise and technology solutions on multiple platforms. CGS offers end-to-end, technology-enabled business solutions and services including ERP, CRM, PLM and WMS, portal, e-commerce, application development, learning, training, professional staffing, help desk, customer care, and outsourcing solutions. Established in 1984, CGS is headquartered in New York City and maintains a worldwide presence with 20 locations in North America, Europe, and Asia. For more information visit us at [www.cgsinc.com](http://www.cgsinc.com).

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