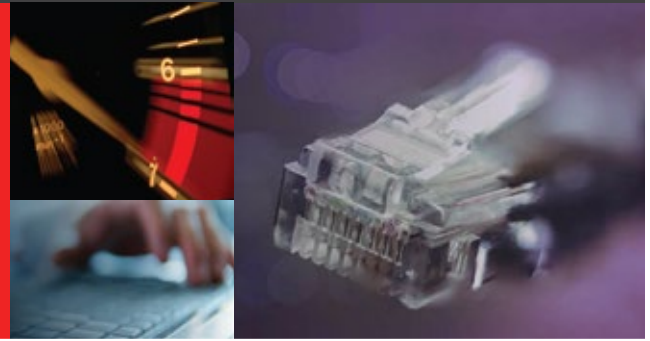CGS Technology Outsourcing Solutions

We Build & Manage Your Infrastructure.
You Grow Your Business.

BENEFITS

- **20 - 30%** IT cost savings
- **35% reduction** in server issues over just 3 months
- **99.999%** high availability environments

FEATURES

- 24 x 7 x 365, level 1-3 support
- Proactive & preventative maintenance
- 3rd party integrations on a large variety of platforms
- Subject matter experts from design to deployment
- CGS is ISO 9001:2008 certified
- Scalable and flexible

INDUSTRY EXPERTISE

- Consumer products
- Healthcare
- Manufacturing
- Retail, Fashion & Apparel
- Media and Technology
- Wireless & Cable
- Financial Services
- Education

Technology leaders are focused on strategic projects such as supporting business continuity, implementing new technologies that meet changing market demands and driving business growth and profitability goals. Businesses today are forced to adapt to new business models and modes of operations due to the digital transformation, mobile workforces and the proliferation of cloud technology.

As a strategic long-term partner, CGS enables clients to lower costs, increase efficiency, and gain the flexibility to quickly adapt as business needs change.

We offer a strong foundation of the right processes, technology and people that specialize in core functions, so that our customers can focus on growing and running their businesses successfully, no matter what comes their way.

Our results speak for themselves

- **Over 50 major organizations** running ERP & mission critical applications on CGS Managed Cloud
- **Microsoft Gold Partner** for Dynamics, SharePoint, Office 365 and Azure
- **Ranked in Top 14** worldwide contact center by IDC
- **Leading US IBM software partner** with 170+ software certifications and 25+ product capabilities

CGS: RECOGNIZED AS ONE OF THE
Source: CIO Story
20 MOST POWERFUL CLOUD COMPANIES

Managed Cloud

- Desktop as a Service
- Disaster Recovery
- Private cloud, public or hybrid

Application Development & Maintenance

- Emerging technology and analytics
- Flexible global delivery models
- Agile, waterfall, DevOps

Remote Monitoring & Maintenance

- Customizable
- Level 2-3 management of desktop, server, network and cloud
- Global delivery model

Enterprise Infrastructure

- Assessment, architecture, installation,configuration and support
- VAR for global partners
- End of life replacement

eMail Archiving

- Open Source
- Zero footprint
- Platform agnostic

"**We are also using the managed cloud solution** for the systems we bought from CGS so we don't have to worry about the infrastructure of these things. So that's one less worry for us! CGS was a one stop shop for us."   – Tommie Copper

"**I want to commend the whole CGS team during and after Hurricane Sandy**. We were able to continue to work without any interruption of service at all. We also had some technical issues that required support and were able to get a live person on the phone. We were able to work without any down time at all. SaaS stability has come a long way and was definitely a plus for us especially since our servers were down. Great job. Thanks."   - Minnie Rose, LLC

"**We are more than pleased with our CGS managed services and virtual desktop implementation. CGS has brought our technology up to date, designed and installed all the networking hardware and software for our new office, provides 24/7 on shore support and is attentive to all our technology needs.** Most notable is the high caliber of technical expertise and commitment to delivering their solutions on time and on budget. We were able to reduce IT costs by 10% and due to the phenomenal service culture can relax on our evenings and weekends knowing our systems and support are in excellent hands."   – Hadassah

ABOUT CGS

CGS's Technology Outsourcing group powers clients' fundamental technology needs with the right people, processes and tools.

For over 30 years, CGS has enabled global enterprises, regional companies and government agencies to drive breakthrough performance through business applications, enterprise learning and outsourcing services. CGS is wholly focused on creating comprehensive solutions that meet clients' complex, multi-dimensional needs and support clients' most fundamental business activities. Headquartered in New York City, CGS employs more than 5,200 professionals across North America, Latin America, Europe and Asia.

For more information, please visit www.cgsinc.com.

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