

Award Winning  
Enterprise Learning Solutions

CGS Builds & Scales the Workforce  
Powering Your Business



### Custom Solutions

- Highly effective, engaging custom eLearning content
- Globally-delivered Instructor-led training
- Blended Learning Programs
- Consulting & Learning Staff Augmentation

### CGS by the Numbers

- 95% of customers return for additional learning services
- 3,500+ courses crafted for Fortune 1000 companies
- Learning projects supported 2M+ learners in 2022 alone
- Roster of 2000+ expert instructors
- Global Focus: Supporting 27+ languages across 40 countries  
CGS Earns top 20 Spot for nine Consecutive Years on 'Training Industry's Watch List' for our unique approach to IT Training, Content and Outsourcing solutions
- 30+ years of experience at work

### Custom Services

- Onboarding
- Compliance
- Process and Technical Training
- Sales and Product Training
- Customer Experience Training
- Leadership and Mgmt. Training
- Mobile Learning
- Learning Games + Simulations
- Training Services (ILT + VILT)
- Staff Augmentation
- Consulting
- Immersive and Experiential Learning

### A company's ability to adapt is its greatest asset

And how its learning programs enable that ability to adapt, speaks volumes about its aptitude for success in the face of change and continued business growth.

As a long-term partner to many of the world's most admired and dynamic companies, CGS Enterprise Learning builds powerful workforces through custom professional developmental solutions



### Custom Learning Solutions

CGS crafts innovative solutions essential to scaling your people, processes and performance

**Expertise:** Our team is comprised of award-winning designers, program managers and forward-looking strategists who are leaders in learning strategy, technology and measurement. We've developed over 3'500 custom learning programs on topics ranging from technical compliance training and employee on-boarding to leadership development.

**Scalability:** CGS can deliver comprehensive learning solutions that reach across hundreds of thousands of employees in every department- addressing the fundamental needs of all staff- from management to interns, and also design solutions flexible enough to implement one course at a time, strategically growing the learning program along with your company.

**Outcomes:** We're serious about creating programs that enable businesses to adapt and seize new knowledge. Whatever the business need may be, we engage learners, deliver results, and ensure that a well thought out learning analytics plan is seamlessly integrated into the design, implementation and global roll out of every service we provide.



## Driving Measurable Business Outcomes

Learning departments are increasingly under pressure to demonstrate a measurable business impact that advances the corporate strategy-contributing to increased business value, business intelligence, driving retention, engagement, and performance.

The CGS Enterprise Learning group has a proven track record of helping many of the world's most admired companies increase and retain valuable organizational knowledge. In fact, many of our customer partnerships are long-term relationships-exceeding eight years.

*“CGS Learning provides 95% of the support we get from outside vendors. We act as one big team on learning, training, instructor-led delivery content, development, consulting, learning analytics - anything around learning or training..”* – Delivery Project Exec., IBM

*“CGS understand the needs of our business and the fast pace. We look to them to tell us where the industry is going and help us solve some of these problems. CGS brings industry-validated new ideas on how to grow our programs and be more efficient.”*  
- Director, Organizational Development, Fortune Global 500 Insurance Co.

*“CGS is always looking for ways to improve how we work and how they're working with us. It's not just from a CGS perspective, it's 'how is this really going to help us progress'...they identified the needs in our program and brought a solution to us that...is really going to change how we do things, not only in this program, but at our company.”* - VP, Technical Ops, NBCUniversal University

### About CGS Enterprise Learning

For nearly 40 years, CGS has enabled global enterprises, regional companies, and government agencies to drive breakthrough performance through business applications, enterprise learning and outsourcing services.

CGS is wholly focused on creating comprehensive solutions that meet clients' complex, multi-dimensional needs, and support clients' most fundamental business activities. Headquartered in New York City, CGS has offices across North America, South America, Europe, the Middle East, and Asia.

The CGS Enterprise Learning division serves as a trusted partner to many of the world's most dynamic companies, delivering innovative, custom learning solutions essential to scaling people, processes and performance. Through tech-forward engaging programs, leveraging AI, AR/VR, machine learning and gamification, CGS provides professional development solutions, blending emerging technology with essential shoulder-to-shoulder training.

Each solution is custom-tailored and designed to engage employees and keep clients' employee-related business fundamentals strong in an ever-changing corporate environment.

To learn more about  
CGS Enterprise Learning,  
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